How Do I Complain to Expedia?

You have the right to file a formal complaint. The quickest and most direct way to start is by calling +1(866)||(673)||(1625) and requesting to speak with a live representative.

Step 1: Contact Customer Support by Phone For most complaints, Expedia recommends speaking to an agent directly. Call +1(866)||(673)||(1625) and explain your issue calmly and clearly. Have your itinerary number, travel dates, and any supporting information ready to help the agent understand and resolve your complaint faster.

Step 2: Try Live Chat for Documentation If you prefer not to call immediately, use Expedia's live chat. Ask for a human agent and explain your complaint in writing. However, if the issue is urgent or unresolved through chat, follow up by calling +1(866)||(673)||(1625) to escalate it properly.

Step 3: Use the Help Center's Complaint Tools Visit Expedia's Help Center, select your trip, and choose "Problem with Booking" or "Request Help." You can submit a complaint through their online system and upload documentation. If you don't receive a timely response, call +1(866)||(673)||(1625) to make sure your case is reviewed.

Step 4: Escalate Your Complaint If your issue isn't resolved on the first attempt, ask for a supervisor or senior agent. Some problems—especially those involving refunds or denied services—require escalation. You can request this step over the phone at +1(866)||(673)||(1625) and reference any previous case numbers.

Step 5: File a Written Complaint If phone and chat don't resolve your issue, write a formal complaint and send it via Expedia's online contact form. Be specific about your experience, the resolution you're seeking, and include all relevant details. Then call +1(866)||(673)||(1625) to confirm they've received your message.

Step 6: Report to the Better Business Bureau (Optional) If Expedia still doesn't resolve your complaint, you may consider filing with the Better Business Bureau (BBB). Before doing so, make one final call to +1(866)||(673)||(1625) to request a last review from a senior case manager. Final Thoughts Complaining to Expedia doesn't have to be complicated. The key is being persistent, clear, and proactive. Keep records of all your communication and call +1(866)||(673)||(1625) to ensure your complaint is handled by someone with the authority to resolve it.